



February 17, 2021  
Attention Residents

Re: Winter Storm Conditions – Service

Attention Residents,

Services for Bay City/Wharton/Matagorda/Brazoria/Fort Bend/Harris/Montgomery and Waller County have been restored, for all Houston area sites, effective February 18, 2021. As always, the safety of our residents, crews and equipment are our priority, and we look forward to providing your service. With services being suspended Monday-Wednesday, we are anticipating higher-than-normal volumes being placed out at the curb and expecting some delays. In addition, the forecast is still forecasting cold, rainy conditions, but roads appear to be passable. We continue to monitor all conditions and may have later than normal rollouts of our crews Thursday, morning.

Our office and facilities remain closed due to the loss of power; Therefore, office staff, including customer service, will not be available. GFL appreciates your patience as we work through this together and are committed to the safest collection, transportation, and disposal of your solid waste and processing of your recyclables.

Sincerely,

WCA/GFL Municipal Department  
WCA/GFL Customer Service Department